



Terms and Conditions

The IKEA FAMILY card is issued by and remains the property of IKEA Ltd which reserves the right to: (a) terminate the scheme (giving 14 days notice); (b) decline to issue IKEA FAMILY cards; and (c) on reasonable grounds, withdraw or cancel IKEA FAMILY cards of visits collected, or to alter or amend the conditions of operation of the IKEA FAMILY scheme. Reasonable grounds include (i) any abuse or attempted abuse of the scheme; (ii) any use or attempted use of an IKEA FAMILY card in a manner which is contrary to these terms and conditions; or (iii) any reasonable suspicion or dishonesty on the part of a member in connection with the scheme.

All participants in the IKEA FAMILY scheme must be resident in the UK and aged 18 years and over. Card usage applies to UK stores only.

The IKEA FAMILY card can only be used at stores and other promotional partners who may from time to time be part of the scheme. These third party offerings will be subject to the terms and conditions of the third party involved.

Your IKEA FAMILY card cannot be used as a credit or guarantee card.

The IKEA FAMILY scheme is only for personal and consumer use. IKEA FAMILY coupons cannot be transferred, sold or in any way traded.

These Terms and Conditions and any changes thereafter, can be accessed by visiting www.IKEA.co.uk/family.

Data Protection

Please be reassured that we will safeguard any information you provide. We would like to use the details above, together with the information your IKEA FAMILY card tells us about what you buy in stores, to: understand what you like to buy, help make IKEA FAMILY better for you, contact you with offers and information about products and services that will be of personal interest to you.

We will share your details with the IKEA group companies i.e. IKANO Financial Services Ltd, IKEA FAMILY Services A.B. who may offer products and services which may interest you and any businesses that process IKEA FAMILY information on our behalf e.g. printers who need certain details to print our mailings.

We may also use and share information relating to groups of customers, without identifying individuals to learn more about customer behaviour and find ways of enhancing our service to you.

If at any time you wish to cancel your membership please write to: IKEA Ltd, 18 Victoria Way, Pride Park Derby, DE24 8AN.